

RUBBISH REMOVAL

Have general waste? Contact our office for a quote and we will come to remove the waste for you ASAP!

GREEN WASTE REMOVAL

We provide efficient and affordable service to remove your green waste. Contact our office or ask the driver for a clean up quote.



BEFORE



AFTER

OUR RUBBISH REMOVAL SERVICE IS ALWAYS FASTER & CHEAPER THAN HIRING A SKIP BIN

NOT USING THE GARDEN BAG THIS MONTH?

Contact us to miss a collection!
(remembering minimum of 6 bags per year)

PAYMENT can be made by EFT or cheque (details on account slip), direct debit, Bpay or credit card.

Please do not pin CASH to bag!
CASH payments may be put into a plastic bottle under the garden bag.

BODY CORPORATES WELCOME!



THE RUBBISHREMOVERS

Garden Bags & Rubbish Removals

THANK YOU FOR CHOOSING US!

Our aim is to give you a reliable, economical and worry free garden waste and rubbish removal service.

My neighbour asked if he could use my lawn mower and I told him of course he could, so long as he didn't take it out of my garden.


Eric Morecambe

THE RUBBISH  REMOVERS
Garden Bags & Rubbish Removals



OUR SERVICE

 0404 989 232

 gardenbags@therubbishremovers.com

 www.therubbishremovers.com.au

 facebook.com/TheRubbishRemovers

GARDEN BAG SERVICE

MONTHLY (every 4 weeks) or **SECOND MONTHLY** (every 8 weeks) service.

Our 6 bags minimum policy offers new customer a **FREE SETUP** if using a minimum of 6 bags for the service. If service is ceased earlier than the minimum required (1- 5 bags) then the set-up cost will be charged to you.

The 6 bags minimum service policy also requires an ongoing 6 collections per year meaning one bag per month for 6 months or one bag every second month for 12 months or a combination.

A monthly REMINDER EMAIL will be sent out before the collection week, that's the time to let us know of any changes or rush out to fill up the bag! If you don't notify us of a No Pickup, our driver will come and consequently will charge you for the service regardless bag full or empty.

Please note we usually do not allow 2 No Pick Ups in a row.

Please ensure the bag is accessible on the collection week – if the driver comes but could not access the bag, he'll also charge his fee for coming.



Perfect for leafy green waste, palm fronds, lawn mowing cuttings, weeds, hedging and pruning.

Not using the bag as much? You are welcome to change to our minimum service of 2nd monthly at any time. Just let us know!

We will notify you after each collection by either leaving an invoice slip in your mailbox or sending you an email with your account. If you have made payment and don't see that reflected please contact us. Your reference number on the slip is perfect for identifying your payment on EFT banking.

Please take notice of the weight! A full bag of damp grass clippings can be up to 150 kg! If you stand in front of the bag and tug it towards yourself, you will get some idea of the weight. If the bag does not budge at all then the driver will struggle!

If you don't want the bag anymore *please let us know BEFORE the last collection otherwise a fee of bag collection will be charged if the driver has to come back to remove the service for you.* Ensure your account is up-to-date including the final collection.

GARDEN BAG DONT'S

LOST or **MISSING** bags or frames are charged at the current replacement value.

CAUTION: Sharp wire pins hold the bag securely in place. Do not allow children to touch these pins.

NO dog or cat poo, soil, turf, logs.

NO general rubbish unless the driver has approved.

OVER WEIGHT or **OVER FULL** bags: Please beware the driver must be able to safely mobilise the bag onto a trolley and from trolley to hydraulic lifter on truck.

OVER FULL and weighty bags can be an issue. It's important to keep the green waste to the level of the garden bag rim and that the weight is reasonable for the driver to move with a trolley. A full bag of grass clippings can weigh up to 120 kg!

If palm fronds, bougainvillea or branches are above the frame, it becomes an issue for the driver as the bag is removed by pulling out from under the frame (or the frame lifted over the bag). The driver must decant an overfull bag before he can remove it. Garden bag flaps needed to be tucked over the green waste to stop the waste dropping over your path or driveway as the driver transports the bag.

The bag also needs to be a fair weight for the driver to deal with. If it's the first or rare time that the customer does this the driver will usually exchange the bag and leave a note for you.

However, if you over fill the bag regularly then the driver will either:

- Decant the bag into two bags and charge accordingly. Leave you a spare bag and collect two the next time.
- You can move the waste into two bags at your leisure.
- If you are at home the driver will ask for help to move the bag.

The glory of gardening; hands in the dirt, head in the sun, heart with nature. To nurture a garden is to feed not just on the body, but the soul.

Alfred Austin